



MADISON VALLEY MEDICAL CENTER

What is a Good Faith Estimate?

If you don't have health insurance or if you plan to pay for your health care bills yourself, health care providers/facilities must give you an estimate of expected charges when you schedule an appointment, upon a request from you. This is called a "Good Faith Estimate".

A Good Faith Estimate is *NOT* a bill.

A Good Faith Estimate is a list of expected charges for services based on the information given to create your appointment. This won't include any unknown or unexpected costs that may be added during your treatment. In general, a Good Faith Estimate must include expected charges for:

- Primary service
- Other services you're reasonably expected to get as part of the primary service for that specific appointment.

You have the right to request a Good Faith Estimate.

Providers and facilities are required to give you a Good Faith Estimate:

- After you schedule a health care service.
- Once you are scheduled and have requested your Good Faith Estimate, your provider/facilities must provide an estimate at least 3 business days prior to the appointment. If you scheduled the appointment or ask for the cost information about the appointment at least 10 business days before the date of the appointment, the provider/facility must provide you a Good Faith Estimate no later than 3 business days after the appointment was made or the estimate was requested.
- This includes a list of each item or service (with the provider or facility), and specific details along with the health care service code.
- The estimate must be provided in a way that's accessible to you.

Providers/facilities must explain the Good Faith Estimate to you over the phone or in person upon request as well as follow up with a written (paper or electronic) estimate based on your preference.

Keep the estimate in a safe place so you can compare it to any bills you receive later. After you get the bill for the services provided, if the billed amount is \$400 or more above the Good Faith Estimate, you may be eligible to dispute your bill.

For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises or call 1-800-985-3059.